

## Reopening of Hotels Following Lift of State of Emergency in Japan (COVID-19)

We would like to express our heartfelt condolences to the people affected by COVID-19.

In accordance with the guidelines set by the Japanese government following the declaration of state of emergency, we have been closing several of our hotels temporarily. However, as the state of emergency was lifted in Kyoto - Osaka - Kobe area, we will be reopening TOKYU STAY Kyoto Ryogaemachi-Dori in the following schedule.

### List of Hotels

Areas	Hotels Closing Temporarily (Location)	Period of Closure	Expected Re-Opening Date	Other Hotels in the Area (Location)
Tokyo	TOKYU STAY Tsukiji (Chuo-ku, Tokyo)	15 <sup>th</sup> April ~31 <sup>st</sup> May 2020	1 <sup>st</sup> June 2020	TOKYU STAY Ginza (Chuo-ku, Tokyo)
	TOKYU STAY Shinjuku (Shinjuku-ku, Tokyo)	15 <sup>th</sup> April ~31 <sup>st</sup> May 2020	1 <sup>st</sup> June 2020	TOKYU STAY Nishi-Shinjuku (Shinjuku-ku, Tokyo) TOKYU STAY Yotsuya (Shinjuku-ku, Tokyo)
	TOKYU STAY Aoyama Premier (Minato-ku, Tokyo)	15 <sup>th</sup> April ~31 <sup>st</sup> May 2020	1 <sup>st</sup> June 2020	TOKYU STAY Ginza (Chuo-ku, Tokyo) TOKYU STAY Shibuya (Shibuya-ku, Tokyo)
	TOKYU STAY Kamata (Ota-ku, Tokyo)	16 <sup>th</sup> April ~31 <sup>st</sup> May 2020	1 <sup>st</sup> June 2020	TOKYU STAY Takanawa (Minato-ku, Tokyo) TOKYU STAY Gotanda (Shinagawa-ku, Tokyo)
Hokkaido	TOKYU STAY Sapporo (Sapporo-shi, Hokkaido)	15 <sup>th</sup> April ~30 <sup>th</sup> June 2020	1 <sup>st</sup> July 2020	TOKYU STAY Sapporo Odori (Sapporo-shi, Hokkaido)
Tokai	TOKYU STAY Hida- Takayama Musubi no Yu (Takayama-shi, Gifu)	1 <sup>st</sup> May ~31 <sup>st</sup> May 2020	1 <sup>st</sup> June 2020	—
Kyoto	TOKYU STAY Kyoto Ryogaemachi-Dori (Kyoto, Kyoto Prefecture)	15 <sup>th</sup> April ~ <u>24<sup>th</sup> May 2020</u>	<u>25<sup>th</sup> May 2020</u>	TOKYU STAY Kyoto Shinkyogoku-Dori (Kyoto, Kyoto Prefecture)

※Changes made within the above list has been underlined.

※We would like to suggest our other hotels in the area as an alternative option to any guests with reservations at the hotels that are closed temporarily.

※Tokyu Stay Aoyama Residence (serviced apartment) will not be closing

※We will notify you immediately if there are any further changes.

◇Hotels with revised opening schedules

Areas	Names of Hotels (Location)	Opening Schedule (Before Revision)	Opening Schedule (After Revision)
Hokkaido	TOKYU STAY Hakodate-Asaichi Akari-no-Yu (Hakodate-shi, Hokkaido)	Summer 2020	Spring 2021

We will continue to follow the government guidelines to prevent the spread of COVID-19, in order to ensure the health and safety of our guests and employees.

We apologize for any inconveniences this may cause and thank you for your cooperation.