

## Modification on Internet reservation system

Dear Tokyu Stay Website users,

Thank you for your patronage on Tokyu Stay website service.

In order to strengthening online security system, we were in process to modify the rules and regulations on ID & Password system. New rules have been operated since Monday afternoon on August 11th, 2014 and we would like to ask following members to reset ID and Password.

### Registered members who need to reset ID & Password:

- 1) Those who registered ID & Password as 5 digits or less.
- 2) Those who registered ID & Password as numbers only.
- 3) Those who registered ID & Password as alphabets only.
- 4) Those who's ID & Password are the same.

Those members who need to reset ID & Password, there will be message appeared on the screen, asking to reset ID & Password, when using our reservation system on and after August 11th, 2014. Those members, who do not apply above, do not need to reset existing ID & Password.

We are very sorry for inconvenience caused to many of our valued members and we would be very much appreciated for your understanding and cooperation on this matter.

#### ■ For reset ID & Password

※After typing your current ID & Password, please press the "Log in" button.

[https://advance.reservation.jp/tokyustay/stay\\_pc/rsv/mem\\_top.aspx?lang=en-US](https://advance.reservation.jp/tokyustay/stay_pc/rsv/mem_top.aspx?lang=en-US)

#### ■ For further information:

Sales Dept.

Tokyu Stay Service Co., Ltd.

Tel. 03-3476-1008 (9:30~18:00 Monday - Friday)

[https://www.tokyustay.co.jp/ssl/stay/e/e\\_inquiry/form.html](https://www.tokyustay.co.jp/ssl/stay/e/e_inquiry/form.html)

#### ■ For reservation, please contact to hotel concerned

<http://www.tokyustay.co.jp/e/reservations/#sel05>